

# WELCOME TO ORRUM

Our goal is to empower clinicians and hospitals to provide unmatched patient care. Thank you for your interest in learning more about our Center of Excellence (COE) certification program. We are excited to work with professionals such as yourself who strive for excellence and exceptional care in the operating room. As perfusionists, healthcare providers, and medical professionals it is our responsibility to provide the best possible service and care to our patients.

## THE PURPOSE

The COE provides the framework to acknowledge individual perfusion departments and hospitals for their commitment to employee satisfaction, regulatory compliance, safety, process measures and adherence to best practices.

Orrum offers levels of certification that demonstrate to the health care community an assurance of high-quality standards, defined patient protocols, and an advanced level of safety and performance in the operating room delivering positive impacts on patient outcomes.





**01**

## **Employee Satisfaction**

The employee satisfaction domain will measure employee engagement via an online survey. The survey will be sent to each employee in the perfusion department and the net promoter score from these surveys will be used to score this domain.

**02**

## **Regulatory and Compliance**

The regulatory and compliance domain will measure the completion of regulatory and compliance requirements associated with the perfusion service department within the hospital. A mock compliance audit will be performed by an expert in regulatory and compliance affairs. The results from the audit, along with the responses from the application, will be used to score this domain.

**03**

## **Safety**

The safety domain will measure adherence to safety based on the AmSECT Standards and Guidelines, established/approved policies and procedures, and emergency drills and reviews. Adherence to these standards, along with the responses from the application, will be used to score this domain.

**04**

## **Quality Assurance and Best Practices**

The quality assurance and best practices domain will measure the commitment to professionalism, quality perfusion care, data collection, and the advancement of quality within the department and hospital. An online survey will be sent to each cardiac surgeon. The results from the survey, along with the responses from the application, will be used to score this domain.





The COE will utilize an online application process built and maintained by Origami Risk. The application will be assigned and sent to the applicant for completion. The application will be self-paced with a six-month deadline from the time the application was sent to the applicant.

There are four levels of the COE: Bronze, Silver, Gold, and Platinum. The COE is cumulative, and you will need to start at the Bronze level to be able to achieve each consecutive level. Each level will need to be held for at least one year before applying for the next. Regardless of which level you hold, a reapplication and recertification will be required every three years to maintain that respective level.

Pricing varies by applicant. Most applicants will pay a fee for the initial application, then again during recertification and when applying to advance their certification level, as is done in ELSO, Magnet, and other certification programs.

Each level of the COE will have a separate instructions and guidelines document and application. The instructions and guidelines document and application will give you all the information you need to complete your submission.

Again, thank you for your interest in learning more about the ORRUM COE. We look forward to being able to work together to recognize your perfusion department and hospital for exceptional performance. Please contact us now to start the application process.

Sincerely,

**-The Orrum Center of Excellence Leadership Team**